

DIVERSITY MANAGEMENT WHOLESALE AND RETAIL

NQF LEVEL 5

Credits: 6

SAQA ID 252043

OVERVIEW

This NQF Level 5 course in Diversity management is intended for managers in all economic sectors. These managers would typically be second level managers such as heads of department, section heads or divisional heads, who may have more than one team reporting to them.

The qualifying learner is capable of:

- Demonstrating knowledge and understanding of diversity in the workplace.
- Demonstrating understanding of the reality of diversity and its value in a unit.
- Managing team members taking into account similarities and differences.
- Dealing with disagreements and conflicts arising from diversity in a unit.

LEARNING OUTCOMES

SPECIFIC OUTCOME 1

Demonstrate knowledge and understanding of diversity in the workplace.

SPECIFIC OUTCOME 2

Demonstrate understanding of the reality of diversity and its value in a unit.

ABOUT US

MBAT(Pty)Ltd is a registered TVET college with a national footprint across South Africa. We are a professional and dynamic team providing quality further education and training, to encourage the transformation and development of the labour market. We run programs across all the Provinces as we have a large network that allows us to deliver as required per project we implement.

Our mission is to serve the needs of diverse employment sectors by offering excellent development programmes through outstanding service delivery and thus addressing critical skills shortages in the South African economy.

ENTRY REQUIREMENTS

It is assumed that learners are competent in:

- Communication at NQF Level 4.
- Mathematical Literacy at NQF Level 4.
- Computer Literacy at NQF Level 4.

SPECIFIC OUTCOME 3

Manage team members taking into account similarities and differences.

SPECIFIC OUTCOME 4

Deal with disagreements and conflicts arising from diversity in a unit.